Behavioral Health Commission 2015 SPECIAL RECOGNITION AWARD Core Values

Cite specific reasons why this person/program is outstanding. Please <u>include four routine job duties</u> and how his/her performance is <u>above and beyond</u> normal job requirements.

Award categories include, but are not limited to:

- Consumer conscious organizations
- Consumers and/or family members
- Volunteer
- Creative artists/performers
- Direct service provider (Counselors, Psychiatrists, Peer and Family Advocates, etc)
- Office support staff (clerical, facility workers, etc)
- Supervisory staff
- Administrative staff (CEO, Deputy Directors, Program Managers, etc)

Nominations may be made by consumers, family members, community stakeholders, contract agency and DBH staff.

Recipients will be selected on the following criteria:

- Outstanding advocacy efforts on behalf of behavioral health consumers. Example: Must be outside scope of normal duties.
- Demonstrates a direct or indirect positive impact on the behavioral health of clients. Example: Participates in an inter-departmental project with successful outcomes.
- Produces results at his/her agency in increased productivity, increased revenues, reduced costs and/or improved process/operations.
 - Example: Employee suggestion that measurably improves a work process.
- Demonstrates the values of cultural competency in the performance of his/her duties.

Please consider these **CORE VALUES**:

- 1. Sensitivity & Respect
 - Treats those we serve and with whom we work with compassion, demonstrating a high regard for the dignity and worth of each person.
 - Clients and families are central to our purpose.
 - Partnerships that share leadership, decision-making, ownership and accountability.

2. Integrity

- Promotes open and honest dialogue among all individuals.
- Provides effective services in the least intrusive environment.

3. Quality

- Contributes to the recovery process.
- Promotes continuous improvement through creativity and teamwork.
- Empowers and supports others in their personal and professional development.

4. Community Advocacy

• Fosters overall well-being of the community, especially those in need, through charitable, community service and responsible action as a corporate citizen.

5. Resourcefulness

- Gains the community's trust through innovative and responsible management of human and fiscal resources.
- Responsible use of resources to ensure financial sustainability.
- Views each other as our most valuable resource and the empowerment this provides.